

9th October 2018

RE: Flu Vaccination

Dear Parent,

We have received notification from Devon Integrated Children's Services that they are experiencing high call volumes associated with the introduction of the electronic consent process for this year's flu vaccinations. While the e-consent process is working, parents may find the following tips helpful:

- Complete the e-consent on a tablet or computer if you are unable to do it on a phone (this appears to be an issue with Samsung phones in particular).
- If you are unable to find your GP practice in the list, the field can be left blank as it is not mandatory.
- Only use the link previously emailed as the consent process is school specific.
- If you live in a new build property and are having problems with the address when filling in the electronic form, add your postcode without your house number and enter it manually using the link "my address does not appear in the list".

Please could you complete the electronic consent this week, if you wish your child to be vaccinated at school on Wednesday 31st October, by accessing the consent portal [here](#) and following the online instructions.

Yours sincerely,



Jonathan Bishop
Executive Headteacher